Mohini Mishra

Bengaluru, India · +91 91406 65282 · mohini.mishra17@gmail.com
mohinimishra.com · linkedin.com/in/mohini-mishra · github.com/mohini-17

PRODUCT DESIGN LEAD | DESIGN LEADERSHIP | PRODUCT STRATEGY | ENTERPRISE UX | GENAI

PROFILE SUMMARY

Product Design Lead with **13+ years** building enterprise, fintech, and AI-powered products. Owned UX strategy and governance for concurrent PNC and Wells Fargo banking engagements at Synechron, **leading a cross-functional team of 8** across research, design systems, and accessibility. SAFe 6.0 Agilist and Google UX Design Certified, with hands-on GenAI product fluency across WCAG, design systems, and AI-augmented workflows.

KEY ACHIEVEMENTS · PNC & WELLS FARGO ENGAGEMENTS

Credit Risk 360 GenAI credit risk platform **PNC & Wells Fargo**	**$12.8B** portfolio coverage	**31%** lower modeled default exposure	**2.1x** faster analyst review cycles
Merchant Onboarding KYC/KYB onboarding platform **PNC & Wells Fargo**	**38%** faster merchant time-to-live	**84%** KYC/KYB documents auto-verified	
Accessibility (WCAG 2.1) Enterprise product portfolio **PNC & Wells Fargo**	**60% → 90%** WCAG 2.1 compliance		

SKILLS

Expertise	UI/UX Design Interaction Design Design Systems User Flows Journey Mapping Information Architecture Wireframing Interactive Prototyping Responsive Design Accessibility (WCAG 2.1) Usability Testing UX Research A/B Testing
QA & Testing	QA Processes Edge Case Handling Test Case Development
Leadership	Team Leadership (8) Mentoring & Coaching Cross-Functional Collaboration Stakeholder Management Executive Partnership
Tools	Figma VS Code GitHub Miro Adobe XD Sketch Jira Confluence
Tech Stack	HTML5 CSS3 JavaScript Angular Bootstrap
AI Product UX	Generative AI (GenAI) Agentic AI AI-Assisted Prototyping Claude ChatGPT Gemini GitHub Copilot Cursor Lovable
Product Strategy	Product Vision & Strategy Product Roadmap Product Discovery Discovery-to-Delivery Requirements Gathering User Stories Acceptance Criteria Prioritization KPIs & Success Metrics Sprint Planning Backlog Refinement Agile / SAFe

WORK EXPERIENCE

Product Design Lead — Enterprise UX · Synechron

FEB 2024 – MAR 2026

Client: PNC / Wells Fargo · Bengaluru, India

- **GenAI Credit Risk Platform** — led design for Credit Risk 360, a GenAI-powered credit risk command center spanning **$12.8B** in portfolio coverage — cut modeled default exposure **31%** and accelerated analyst review cycles **2.1x**.
- **Merchant Onboarding Platform** — directed UX for a merchant onboarding platform that reduced time-to-live by **38%** and moved **84%** of KYC/KYB documents to auto-verification, unlocking faster merchant activation.
- **Design Systems at Scale** — built and scaled a reusable enterprise design system adopted across banking product lines, cutting design-to-development effort by **30%**.
- **Accessibility & WCAG Compliance** — raised WCAG 2.1 compliance from **60% to 90%** and cut UI defects by **30%**, setting the accessibility bar for the org's enterprise product portfolio.
- **QA & Test Coverage** — ran QA processes, edge-case handling, and test case development alongside design delivery.
- **Team Leadership** — led and mentored a cross-functional team of 8 across concurrent banking engagements, embedding GenAI tooling (Copilot, Claude, Lovable) into team workflows.
- **Executive Stakeholder Partnership** — partnered directly with Engineering, Compliance, and Product leadership to align design decisions with regulatory constraints and business goals.

EARLIER EXPERIENCE

Product Designer · ECT
MAR 2023 – DEC 2023

Munich, Germany

- **End-to-End UX for Telecom Products** — owned user journeys, information architecture and high-fidelity prototypes for telecom products, taking ideas from early flows through to development-ready designs.
- **Scalable Design Patterns** — built reusable design patterns that kept the interface consistent and easier to extend across the product.
- **Accessibility in the Design System** — drove accessibility improvements across the design system so inclusive design was built into components from the start.
- **Global Engineering Collaboration** — partnered with German and global engineering teams to align UX direction with technical constraints, balancing design intent with feasibility.

Senior Associate Consultant — UX · TCS
FEB 2022 – DEC 2022

Bangalore, India

- **Stakeholder Workshops** — led stakeholder workshops for product discovery and research, aligning business, product and technology teams on goals and priorities.
- **Design Systems & UX Standards** — established design systems and UX standards for consistency and scalability across products, giving teams a shared foundation to build on.
- **Research to Design Strategy** — presented UX recommendations to enterprise clients, translating research findings into actionable design strategy and clear next steps.

Senior UI Developer / Designer · Harman
FEB 2018 – FEB 2022

Gurgaon, India

- **Enterprise UX/UI for Complex Systems** — designed enterprise UX/UI for complex systems, translating technical requirements into intuitive interfaces users could navigate with confidence.
- **Usability & Quality Improvement** — reduced reported UI defects and improved product usability through iterative design refinement and close review cycles.
- **Design–Engineering Partnership** — worked closely with engineering teams to ensure design feasibility and pixel-accurate implementation, bridging design intent and front-end delivery.
- **Hands-On Design & Development** — combined UI development and design skills, so interfaces were specified and built to the same standard of quality.

UI Developer / Designer · CDAC
APR 2015 – JAN 2018

Noida, India

- **Accessible Web Experiences** — developed accessible web experiences meeting GIGW and international accessibility compliance standards.
- **Component Libraries** — built component libraries for visual consistency and design efficiency, supporting reuse across pages and projects.
- **Public-Sector Interfaces** — designed public-sector web interfaces adhering to national accessibility guidelines, serving a broad and diverse citizen audience.

Web Developer / Designer · Sunnet Software Systems
APR 2013 – MAR 2015

Noida, India

- **Responsive E-Commerce UX** — designed responsive e-commerce experiences with a focus on accessibility and cross-browser performance.
- **Front-End Implementation** — built front-end HTML/CSS/JS from design mockups, coordinating closely with design-QA to keep the build faithful to the design.
- **Client Collaboration** — worked directly with clients to translate business requirements into responsive, on-brand web experiences.

PROJECTS

Credit Risk 360 (B2B)
Banking · Risk · GenAI

GenAI credit-risk command center — 31% lower modeled default exposure, 2.1x faster analyst reviews, $12.8B portfolio coverage.

mohinimishra.com/work/credit-risk-360

Merchant Onboarding (B2C)
FinTech · KYC/KYB

Design system + GenAI narrative layer — cut time-to-live 38%, moved 84% of documents to auto-verification.

mohinimishra.com/work/merchant-onboarding-360

Healthfy Care (SaaS)
HealthTech · iOS, Android & Web

Cross-platform health tracking experience — end-to-end UX from onboarding through daily care plans.

mohinimishra.com/work/healthfy

CERTIFICATIONS · EDUCATION · AWARDS

CERTIFICATIONS

Google UX Design Certificate
Google · Coursera (8 courses)

SAFe 6.0 Agilist Certification

EDUCATION

Bachelor of Information & Technology
Vidya Bhavan College for Engineering Technology, Kanpur
JULY 2008 – 2012

AWARDS

Star Award for Best Employee and Surpass Leadership Award — recognizing accessibility impact, design-systems governance, and cross-functional leadership.