



Mohini

MISHRA

PRODUCT DESIGN LEAD · ENTERPRISE UX

Product Design Lead with **12+ years** building enterprise, fintech, and AI-powered products. Currently own UX strategy and governance for concurrent **PNC** and **Wells Fargo** banking engagements at Synechron, leading a cross-functional team of 8 across research, design systems, and accessibility. **SAFe 6.0 Agilist** and **Google UX Design Certified**, with hands-on GenAI product fluency across **WCAG**, design systems, and **AI-augmented workflows**.

Work Experience

FEB 2024 – MAR 2026 · SYNECHRON

Product Design Lead — Enterprise UX

Client: PNC / Wells Fargo · Bengaluru, India

- UX Strategy & Governance** — PNC & Wells Fargo banking programs; roadmaps to engineering sprints.
- Design Systems** — reusable Figma components, tokens, pattern libraries.
- Accessibility & ADA Compliance** — user personas, prototyping, cross-device UX.
- Cross-Functional Partnership** — Engineering, Compliance, Product alignment.
- AI-Augmented Leadership** — GenAI tooling rollout (Copilot, ChatGPT, Claude, Lovable); team of 8.

MAR 2023 – DEC 2023 · ECT

Product Designer

Munich, Germany

- End-to-End UX** — user journeys, IA, high-fidelity prototypes (telecom).
- Design Systems & Usability** — scalable patterns, accessibility improvements.

FEB 2022 – DEC 2022 · TCS

Senior Associate Consultant — UX

Bangalore, India

- Product Discovery & Research** — stakeholder workshops, business alignment.
- Design Systems & UX Standards** — consistency, scalability across products.

FEB 2018 – FEB 2022 · HARMAN

Senior UI Developer / Designer

Gurgaon, India

- Enterprise UX/UI Design** — complex systems, technical-to-UX translation.
- Usability & Defect Reduction** — measurable UX score improvements.

APR 2015 – JAN 2018 · CDAC

UI Developer / Designer

Noida, India

- Accessible Web Development** — GIGW & international accessibility compliance.
- Component Libraries** — visual consistency, design efficiency.

APR 2013 – MAR 2015 · SUNNET SOFTWARE SYSTEMS

Web Developer / Designer

Noida, India

- Responsive E-commerce UX** — accessibility, cross-browser performance.
- Front-End Development** — HTML/CSS/JS builds from design mockups; design-QA coordination.

CONTACT

✉ mohini.mishra17@gmail.com

☎ +91 91406 65282

🌐 linkedin.com/in/mohini-mishra

🌐 mohinimishra.com

UX STRATEGY

End-to-end design process

Complex problem-solving

User-centered thinking

Design craftsmanship

Stakeholder management

Agile / SAFe

EXPERTISE

User flows Journey mapping

Information architecture Wireframing

Interactive prototyping UX documentation

Interaction design principles

Human-centered design

Behavioral psychology

Accessibility (WCAG)

Usability testing

UX & DESIGN TOOLS

Figma Design Systems Adobe XD

Sketch Jira Confluence Angular

HTML CSS

DIFFERENTIATOR · AI PRODUCT UX

Claude Cursor ChatGPT Gemini

GitHub Copilot Lovable Agentic AI

AWARDS

Star Award for Best Employee and **Surpass Leadership Award**, recognizing accessibility impact, design-systems governance, and cross-functional leadership.

CERTIFICATIONS

• **SAFe 6.0 Agilist Certification**
— Scaled Agile, Inc.

• **Google UX Design Professional Certificate**
— Google / Coursera
[View credential ↗](#)

EDUCATION

Bachelor of Information & Technology
Vidya Bhavan College for Engineering
Technology, Kanpur
JULY 2008 – 2012

PROJECTS

Credit Risk 360

Banking · Risk · GenAI

[View prototype ↗](#)

Merchant Onboarding 360

FinTech · KYC/KYB

[View prototype ↗](#)

Healthfy Dashboard

Healthcare · Wellness

[View prototype ↗](#)

Enterprise-grade platforms spanning **banking, fintech, and healthcare** — unified by GenAI-driven design and measurable business impact.